U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT



Eastern Lenders Association

FHA UPDATE FROM THE

Office of Healthcare Programs

March 7, 2018

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FHA's HEALTHCARE PORTFOLIO



Exterior of Stillwater Hospital (242) Columbus, MT

- OHP manages FHA's portfolio of 3,620 loans with an unpaid principal balance of \$34.6 billion (as of 12/31/17)
- The programs operate at no cost to the taxpayer
 - FHA's healthcare portfolio maintains negative credit subsidy rates (returning receipts to the U.S. Treasury)



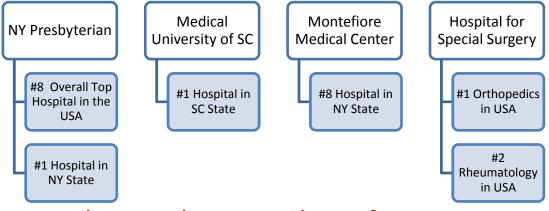


U.S. News and World Report

2017-18 Rankings

4 FHA hospitals are <u>Nationally Ranked</u>





8 FHA hospitals are High Performing







ACHIEVING RESULTS BY REACHING OUT

Ongoing Collaborations

- With mortgage bankers
- With Offices of Multifamily,
 Risk Management, Community
 Planning and Development



- With State Agencies
- With HHS, CMS, Dept. of Agriculture, Dept. of Justice, Dept. of Treasury, EPA

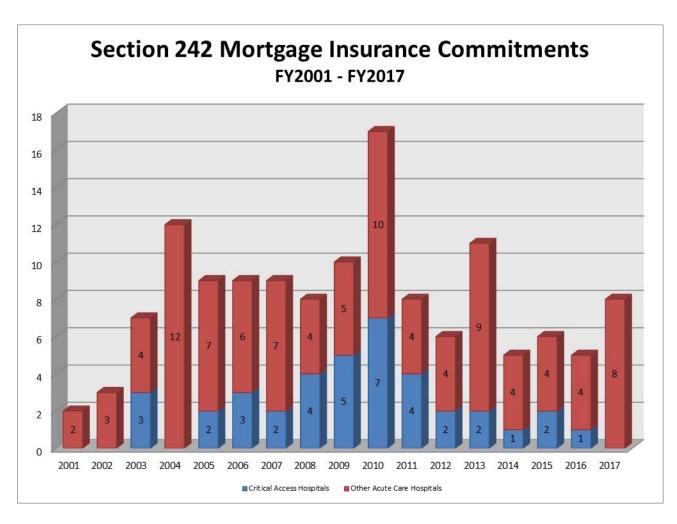
Establishing New Collaborations

 With the American Hospital Association, American Health Care Association, and others





SECTION 242 PROGRAM



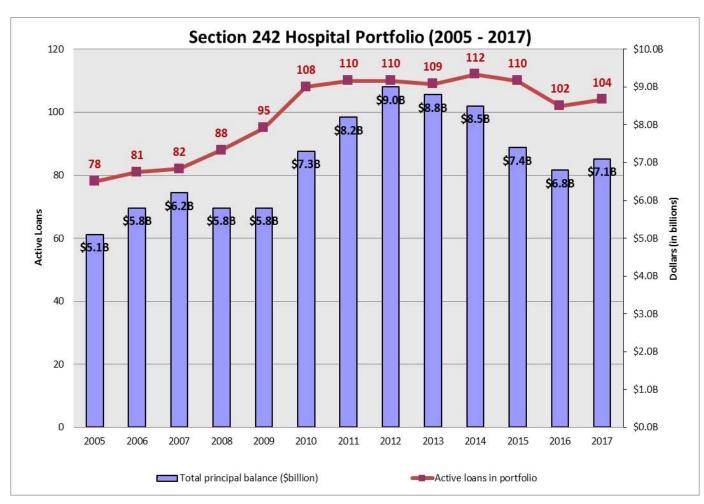
- Since 1968,
 approximately \$20
 billion in insurance
 commitments have
 been issued for hospital
 projects
- OHF issues on average 8 commitments/year (over past 14 years)
- Average loan size is approximately \$70 million for a hospital





CURRENT 242 PORTFOLIO

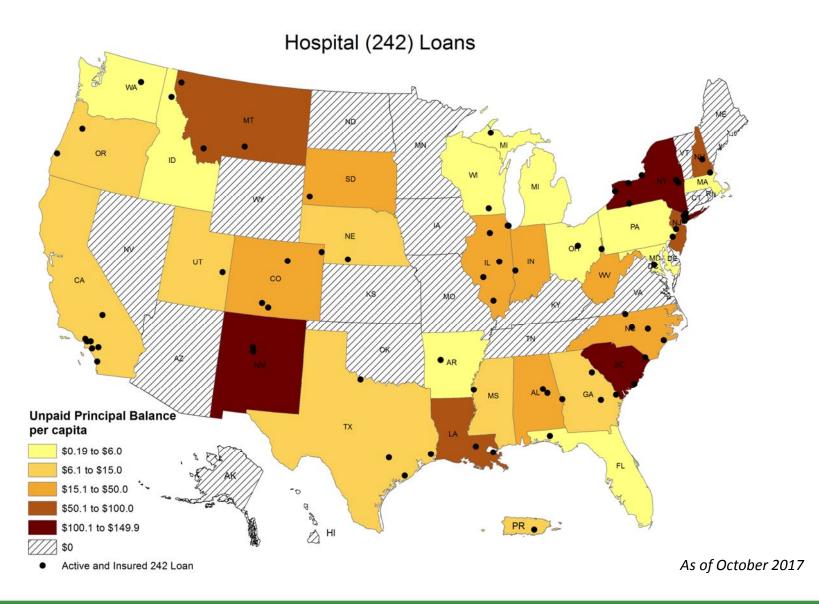
- 73 hospitals
 presently in the insured 242
 portfolio, totaling 104 active loans
- \$7.1 billion in unpaid principal balances (UPB) in the current 242 portfolio
- Facilities located in <u>31 states</u> and Puerto Rico



Statistics based on data as of FYE17









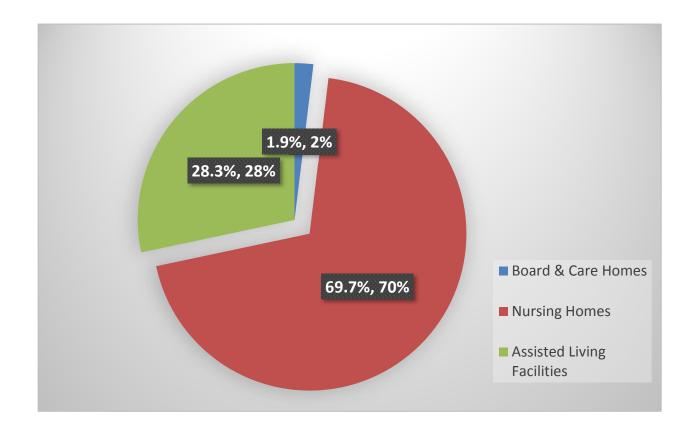


SECTION 232 PROGRAM

- Over 3,500 loans insured under this program
- Over 3,350

 facilities located
 in all 50 states
 and the District of

 Columbia
- Over \$27.6 billion in insured mortgages



Statistics based on data as of 1/31/18



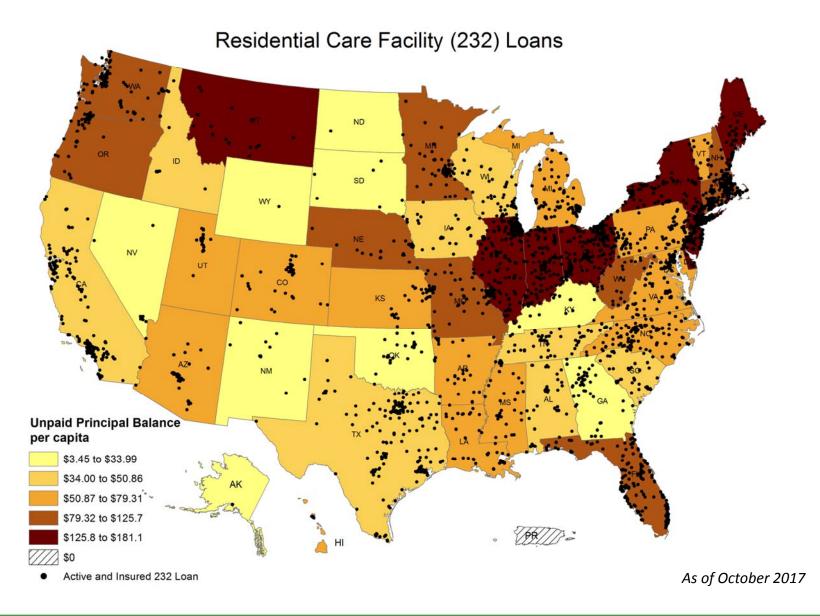


FISCAL YEAR-END PRODUCTION STATISTICS













232 HEALTHCARE PORTAL

Vance T. Morris

Operations Support Manager, Office of Residential Care Facilities, HUD





232 HEALTHCARE PORTAL — PRODUCTION

- User Acceptance Testing (UAT) began November 6, 2017 for Lenders and HUD staff and is ongoing until the completion of the projects initially uploaded.
- There are a total of 11 Applications that have been submitted through the 232 Healthcare Portal within the Production Module.
- Of those 11 Applications submitted:
 - FHA Number Issued 5
 - Application InProcess 2
 - Application Firm Issued 3
 - Closing Executed Documents Uploaded 1
 - Production Estimated Start Date May 7, 2018





232 HEALTHCARE PORTAL — OPERATOR FINANCIALS

- Quarterly Average of 71% of all projects are submitted..
- 83% of the Lenders are in compliance.
- Issues Being Resolved
 - Transfers of Operators





232 HEALTHCARE PORTAL — ASSET MANAGEMENT

- Asset Management Transactions Submitted since January 2017 – 4,865
- 71% of Lenders is using this tool to process asset management transactions.
- We receive an average 405 transaction monthly.





232 CLOSING PROCESS

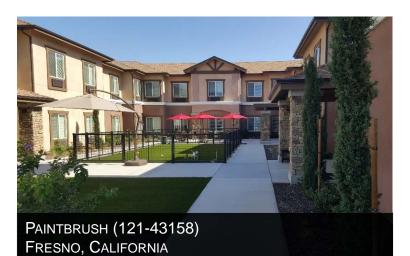
Jason P. Roth

Closing Team Workload Manager, Office of Residential Care Facilities, HUD





ORCF CLOSINGS IN ACTION







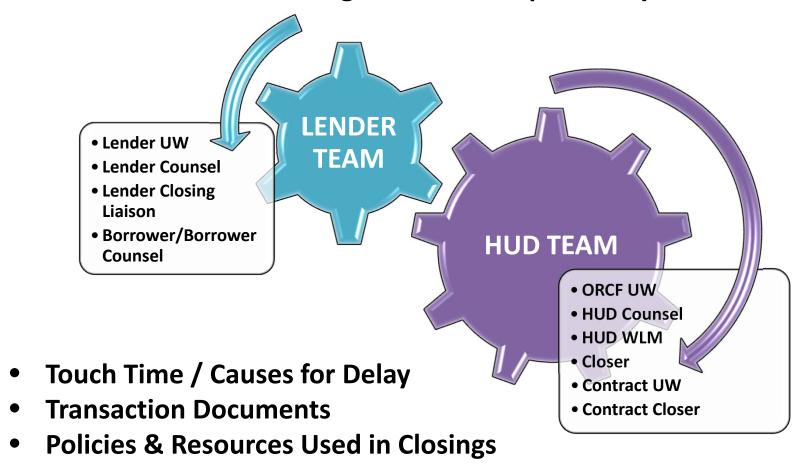






OVERVIEW

Who's involved in Closings? Relationships are Key!!

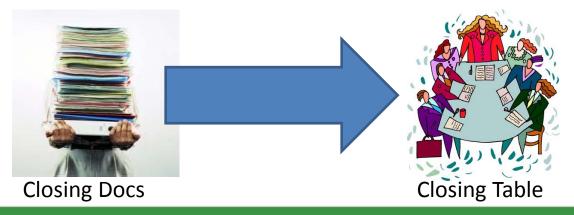






Partnership & Collaboration

- Starts with ORCF Closer contacting HUD Attorney.
- Inform OGC of issues & potential issues, waivers, lease, title & survey issues, unusual conditions. Come up with a game plan together. If you see an issue try to resolve ASAP.
- Keep all players in the loop. Be careful not to bypass anyone.
- Make OGC feel confident you understand the loan and know what you're doing.
- ORCF Closer & OGC share each other's review.
- Inform all when issues are resolved or outstanding.
- ORCF Closer & OGC collaborate on closing date.







TOUCH TIME

- ☐ Complete, clean, and accurate closing packages get reviewed and closed quicker
- ☐ All special conditions must be met and properly documented prior to closing
- ☐ Fast turnaround is KEY Lender Counsel/Lender Closer-UW's responsiveness to HUD Closer & HUD Attorney
- ☐ Causes for delay:
 - Title & Survey issues,
 - A/R Financing, Master Lease
 - Waivers that come in <u>after</u> Firm issuance
 - Incomplete or inaccurate documents
 - Environmental Issues





TRANSACTION DOCUMENTS

Documents that HUD Signs:

- HUD Firm Commitment, Special Conditions, and Amendments
- Regulatory Agreement Borrower
- Regulatory Agreement Operator
- Regulatory Agreement Master Tenant
 - (if applicable)
- Note Endorsement Panel





Policies & Resources Used in Closing - Guidance

- □ Healthcare Mortgage Insurance Program
 Hand Book 4232.1 REV-1, Issued January 12,
 2017 (Chapter 9 Closing, Chapter 10 Construction, and
 Chapter 11 Cost Certification)
 □ Hud.gov/ORCF Internet website
- https://portal.hud.gov/hudportal/HUD?src=/federal housing administration/healthcare_facilities/residential_care
- ☐ Email Blasts "From the Closing Corner"
- ☐ Lean Thinking/FAQs





INSTRUCTIONS FOR LENDERS ON THE ORCF CLOSING PROCESS

Assignments

 HUD Closers will be assigned when closing packages are complete and ready to be submitted to the HUD Attorney. When the legal closing package is sent to the assigned HUD Attorney, Lender email ORCFCloser@hud.gov and a HUD Closer will be assigned (September 26, 2013 Email Blast)

ORCF Documents

 Use of the ORCF OMB approved documents is required for all closings on projects which received Firm Commitments on or after July 12, 2013, unless otherwise exempt (September 26, 2013 Email Update).





INSTRUCTIONS FOR LENDERS ON THE ORCF CLOSING PROCESS

Signing of Closing Documents

 Due to the virtual environment embraced in the 232 LEAN program, it is critical that any and all communications regarding execution of closing documents go through ONLY the assigned Closers/GTM for Contract Closers to prevent delays in the closing process (September 26, 2013 Email Blast).

TransAccess (§ 9.4.F)

 When mailing the TransAccess CD/document (Email Update Feb. 2013), please notify the assigned Closer by email and copy <u>Transaccess@hud.gov</u>, indicating it has been sent (May 7, 2014 Email Blast)





OTHER FUNCTIONS

- The ORCF Closing Team is involved in several areas in additional to facilitating 232 Closings:
- Non-Critical Repair Escrow (NCRE)
- IREMS
- DAP
- 290
- Contract Closing
- Processing Firm Extensions
- Title Survey Review
- Lender Liaison for Closing





THE ORCF CLOSING TEAM



Jason Roth, WLM Closing Team







THE ORCF CLOSING TEAM







Questions







Thank You!

For more information on OHP Programs -

https://www.hud.gov/federal_housing_admini stration/healthcare_facilities

Please email 232 related questions to:

leanthinking@hud.gov



